

Teamwork
Integrity
Annual Review
2014/15
Respect
Excellence
Accountability

Children and Families

Community Services

Mental Health

Secure Services

Specialist Services



Our Values

The values represent what we as an organisation, and the individuals who make up the organisation, are about.

It is our aim that everything we do fits in with, and reinforces, these values:

Teamwork - **share it**

Compassion - **offer it**

Integrity - **show it**

Respect - **earn it**

Excellence - **reach for it**

Accountability - **accept it**

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Foreword

from the Chief Executive and the Chair

A warm welcome to this annual review of 14/15 which serves to give you an overview of how the Trust performed in the year, progress against our priorities and a flavour of our future direction.

It goes without saying that the NHS as a whole is a system under great pressure at this time. Significant savings needs to be made in the backdrop of ever growing demand and the requirement to maintain high standards of quality.

At Lancashire Care we are responding to this by developing our strategy and service provision to ensure that we can remain sustainable and meet the changing needs of the local population.

Increasingly we are working with partners to further develop services that provide care outside of hospital. Preventing ill health remains high on our agenda and we aim to grow the core areas of our service provision and pursue opportunities to provide new services both within Lancashire and wider areas.

Despite the challenges faced by the Trust, 14/15 has proved to be another fruitful year. We are particularly proud of our workforce who deliver frontline services and continue to live our values each and every day, striving for excellence and remaining committed to the delivery of high quality and compassionate care for patients. Quality is the driving force through the organisation, it sits at the heart of our strategy, forms the basis of the decisions that we make and is embedded at every single level of the organisation. We aim to make a difference to everyone that comes into contact with our services and our frontline services in particular strive to ensure that people have a good experience.

We aim to look after the physical and mental health of people in Lancashire and to support the overall health and wellbeing of the local population. We are committed to improving the physical health of people with mental illness, preventing people from becoming unwell and supporting them to manage their symptoms and conditions when they do. Our making every contact count initiative aims to reduce unhealthy behaviours such as smoking and drinking and following a successful pilot, level one training is now being made available to all employees.

The Trust further demonstrated its commitment to public health by going smoke free in January, highlighting our

commitment to promoting wellbeing and leading by example to help people have a healthier, better quality of life.

Progress against our long term priorities has continued in the reporting period and the Trust continues to have positive and productive relationships with its commissioners and wider partners across the county. This is imperative if we are to achieve our shared objectives which ultimately aim to deliver improved health outcomes for local people.

We hope that you find this review useful in providing you with a summary of our performance and achievements in 14/15 and a flavour of our direction of travel. You can of course find our full Annual Report and Accounts on our website along with further information about the Trust, including an A-Z of all of the health & wellbeing and specialist services that we provide across the county.

Many thanks for your continued support and interest in our organisation.

Best wishes



Heather Tierney-Moore
Chief Executive



Derek Brown
Chair

Trust Facts and Overview

We are a health and wellbeing provider, specialising in mental health and secure services. Our aim is to provide joined up care that improves outcomes for local people.

Our Vision
21st Century Healthcare with Wellbeing at its Heart

6 priorities make up our 5 year plan

We employ **6,741 People**

£ 300+ million
Annual turnover

98.7%
of people are likely to recommend us to friends and family.

We receive over **430,000 Referrals** across all of our services every year

32,860 Referrals to IAPT services

734 Complaints

3,868 Compliments

514 Beds

297 Mental Health Beds For Adults & Older People

16 Mental Health Beds For Young People

22 Mental Health Community Rehabilitation Beds

15 Community Beds

164 Secure Beds

Excellence

People

Innovation

Money

Quality

Outcomes

100% of quality & financial targets achieved

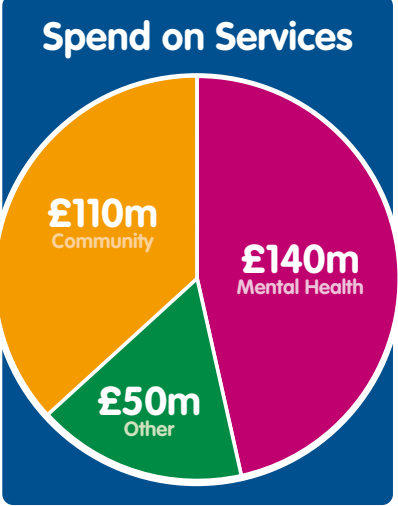
2.8 million contacts with patients

Our school nurses work with **546 Schools**

We helped **3,132** people to stop smoking

We deliver health visiting services for almost **59,000** children.

Our memory assessment services undertake **13,000** assessments



1.4 Million People in Lancashire

3 Local Authorities & 8 CCGs

40,000+ visits and **1.2 million** page views on lancashirecare.nhs.uk in one year

14,000 Members
12 Public Governors

6,119 Twitter Followers @LancashireCare

526 Likes on Facebook /LancashireCare

Lancashire and Local

Statistics for 2014/15

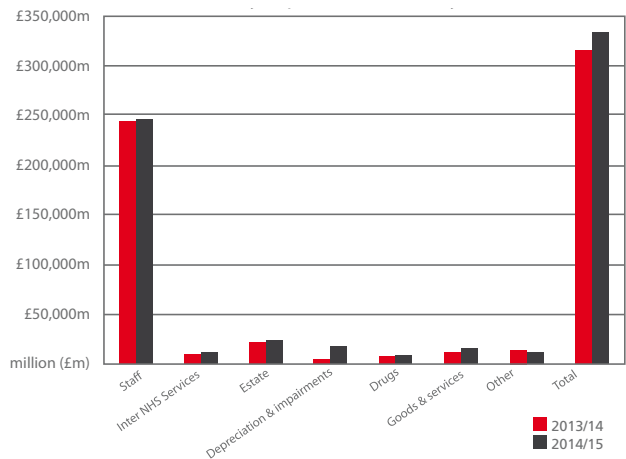
Financial Update and How We Spent Your Money

Financial Position

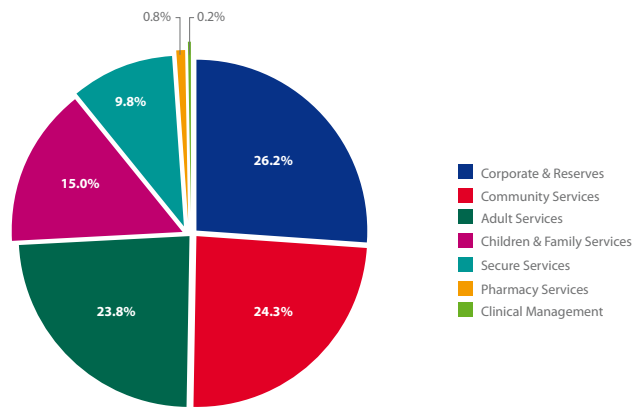
The Trust strives to make the best use of its resources and achieve value for money whilst identifying efficiencies. Lancashire Care has a track record of sound financial management and the year ending 14/15 is the first time that the Trust ended the year with a deficit. Lancashire Care is not unique in this situation, the whole of the NHS and public sector is experiencing financial pressure at this time. A recovery plan is in place and our aim is to identify £16m of savings this year.

A savings plan has been developed for the next five years and employees have helped to identify those areas from where savings can be drawn. This is not about making cutbacks, this is about focusing on improving quality to remove duplication and waste from processes and the required efficiencies will be drawn out of that. Another focus for the Trust is on growing its range of provision to secure additional income.

Summary Expenditure Table by Value



Total Organisational Expenditure



Supporting Health and Wellbeing

The Trust takes its public health responsibility seriously and has big ambitions to improve the health and wellbeing of the entire population of Lancashire by reducing unhealthy behaviours and lifestyle choices that increase the prevalence of disease.

6 During 2014, the Making Every Contact Count initiative was piloted focusing on reducing smoking and drinking and encouraging people in contact with the Trust's services to eat well and get active. This has proved to be very successful and training was rolled out to all Trust employees from May 2015. Lancashire Care was proud to go smoke free on 5 January 2015. This important step demonstrates the Trust's commitment to promoting wellbeing and leading by example to help people live a healthier, better quality of life.

Service Developments

Within this year, there have been a number of positive service developments that will make a real difference to the people accessing the Trust's services.

- Supporting people with long term conditions remains a priority area for the Trust and work continues to progress this with partners in Central Lancashire and Blackburn with Darwen. Integrated Neighbourhood Teams have been established in these areas, working closely with GPs to support people to manage their conditions and self care when possible.
- Intensive Home Support (IHS) services have been established in Blackburn with Darwen and Central Lancashire. This is delivered in partnership with Healthcare at Home to provide multidisciplinary clinical and therapy services for patients in their own home or usual place of residence. This service is for the frail, elderly population and serves to prevent hospital admission.
- In Central Lancashire, a 24 bed re-ablement care unit, Beechwood opened as a pilot in partnership with Midland Heart to support elderly people to achieve independence and return home after a stay in Royal Preston Hospital. Beechwood is the first of its kind in Lancashire and provides a link between hospital and home for elderly people that are medically well enough to be discharged. Patients are supported to achieve independence and provided with 24/7 access to medical care and support from a clinical multi-disciplinary team, pharmacy, social work and specialist in-reach services.
- Access to talking therapies has been improved with the Mindsmatter Teams providing a re-designed service that better meets the needs of its users. The team help people to overcome depression, stress and anxiety and an improvement to waiting times also means that people can now get the support that they need more quickly.
- Community mental health services are being re-designed to work more closely with local GPs to provide personal and responsive care that will reduce the need for hospital admission.
- The Trust now provides Eating Disorder Services across the whole of Lancashire after successfully winning the contract to provide the service in Chorley & South Ribble and Greater Preston.
- Mental health services for older people have been improved and are now available 7 days a week from 8am until 8pm. Physical health services for the frail elderly population have also been developed in partnership with neighbouring acute hospitals, local authorities and wider healthcare providers.



- The Acquired Brain Injury (ABI) and women's service have been enhanced and a new model of care has been introduced alongside a new and enhanced workforce model and training packages to ensure that staff have the right skills to deliver high quality, evidence based care.
- In January 2015, the Trust, in partnership with Mersey Care became the providers of healthcare within HMP Liverpool and Kennet on an interim basis at the request of NHS England. A number of improvements were made and on 4 April, NHS England selected the Trust to provide health and social care services in both prisons on a more permanent basis.
- In March 2015, the Trust's new flagship facility on the Fylde Coast, The Harbour, opened to patients, providing specialist care and treatment for adults and older people with mental illness. See page 8 for more information.

During 14/15 the Trust was awarded contracts to provide the following services:

- National Childhood Influenza Immunisation and Vaccination Framework
- Wave 2 Criminal Justice Liaison Service Pathfinder
- Prison inpatient review in the Midlands and East of England
- Offender Healthcare in Merseyside prisons
- Eating Disorder Services in Central Lancashire
- Paediatric Occupational Therapy in Blackburn with Darwen



Research and Innovation

The Trust continues to play a major role in supporting research and innovation and is dedicated to improving the health of its patients, service users and the local population through developing and participating in high quality research and supporting new innovations.

During 2014-15, the Trust was able to offer over 100 different clinical research studies to patients with more than 1,400 service users and patients participating in quality-assured research. The Trust has increased the number of commercial clinical drug trials in 2014/15, thereby increasing the number of patients who can access novel treatments.

The Trust has plans to expand access to clinical trials for dementia and mental health service users as well as rheumatology patients in the forthcoming year.

The Trust hosts the North West Coast Academic Health Science Network which officially launched on 12 March 2014.

The Network is one of 15 nationwide and is a product of the Government's Innovation, Health and Wealth strategy. Their primary role is to form a network of NHS organisations, universities and businesses to ensure that innovation is spread at "scale and pace" with consequent benefits for the health and wealth of individuals, communities, regions and the nation. You can find out more about the AHSN at: www.nwcahsn.nhs.uk/index.php



About Us



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Accommodation

Mental health patients moved into the Trust's flagship facility, The Harbour in March 2015.

The 154 bed unit took 18 months to build and replaces wards that were provided from various locations across the Fylde Coast and Central Lancashire that were no longer suitable for the delivery of high quality inpatient care. Specialist psychiatric intensive care beds and dementia beds are provided from The Harbour for the Lancashire population and the unit has been designed to create a therapeutic environment that supports recovery and the wellbeing of the people accessing

the unit. New staffing and care models provide a more enhanced service than before, meeting the physical and mental health needs of patients and preparing them to return home.

The exemplar design has already won a prestigious LABC Building Excellence Award and the feedback from patients is very positive. The Trust is proud to work with Richmond Fellowship who play a key role in supporting people to recover from an episode of mental illness and also provide Sparkies Café and shop at The Harbour, a vibrant meeting place where patients, staff and the wider public can come together to enjoy a bite to eat and support a charitable venture.

The development of The Harbour is part of a wider long term plan that the Trust has been progressing with commissioners over recent years to improve mental health services across the county. This involves creating a model of care that is mainly community based with dedicated sites available across the county for those people that do require an admission. Discussions and planning is on-going with commissioners with regards to provision for the Pennine Lancashire and Central Lancashire areas.

Engagement and Partnership Working

Relationships with other organisations, people and partners is key to the success of the Trust and its ability to meet the needs of local people. Many services are delivered jointly and where appropriate the Trust aligns its strategy to that of its partners to achieve shared objectives for the benefit of the whole health economy.

The Trust links with commissioners and wider partners including local authorities and the third sector across the county. Working together is key to improving health outcomes for local people.

The Trust continues to develop its relationships with:

- NHS healthcare commissioners
- Other NHS providers
- Local authorities
- Social enterprises
- Other local agencies including police and prisons.

A common aim across partners is to establish a locality based approach to delivering services and this is being progressed by the establishment of integrated neighbourhood teams that are responsible for the health and wellbeing of specific local areas.

Our Priorities and 5 year plan



Achievements & Milestones

Quarter 1 (April-June)



The Common Ground Project received two awards at the national NHS Sustainability Awards 2014. The project received the Sustainable Food Award which acknowledged their use of using locally sourced, seasonal produce on the menus at the hospital. They also won the Overall Project Award for incorporating a variety of elements including community involvement, encouraging behaviour change and carbon management amongst others.

Trust Chief Executive, Heather Tierney-Moore, was appointed as a Trustee to the board of the NHS Confederation.



Funding of £358,000 was awarded to the Trust for rolling out mobile technology for clinicians to use out in the community to care for people with mental health issues. The tablets enable access to care records, the updating of care plans, observations and appointments to be made.



The Pendle North Children and Family Health Services Team won the national Student Nursing Times Award for the Community Student Placement of the Year. The award was in recognition of placements that provided students with support during their time at the service, a structured environment for learning tailored to the individual student's needs as well providing a culture that inspires the students to develop their knowledge and practical skills.

Quarter 2 (July-Sep)

The Trust was named as one of the Health Service Journal's top 100 Places to Work in Healthcare. The list was compiled by the HSJ in conjunction with NHS Employers after the results of a national staff survey were analysed by an independent company.



The Orchard was officially opened by Eric Ollerenshaw MBE as the North Lancashire inpatient unit for adults with a mental illness. The site has 18 beds and is one of four that the Trust is developing to improve mental health care across Lancashire.



Non Executive Director, Teresa Whittaker left the Trust after 8 years on the Board.

Patient Led Assessments of the Care Environment (PLACE) results indicated that the Trust has made excellent improvements to the service user environment across 15 of its sites. The programme assesses the following areas and high scores were achieved across the board; privacy and dignity (93%), food (95%), cleanliness (98%) and general building maintenance (94%).



A team of clinical research nurses were awarded with a national Nursing Times Award for their work to identify new studies, using medicines and without, that aim to help improve the care and treatment for people living with dementia.

Quarter 3 (Oct-Dec)

Talking therapies have been made easier to access now that people can refer themselves for help. The service provides support to people who are experiencing common mental health problems such as depression, stress and anxiety.

The Immunisation Team were selected to pilot an innovative new flu immunisation to year 7 and year 8 pupils in secondary schools across Lancashire without the need for an injection. The aim of the pilot was to help identify the best way to reach a maximum number of children for the immunisation.



The Richmond Fellowship, a charity that provides advice and support for people with mental health issues, was awarded the contract to run the café at the Trust's flagship facility, The Harbour. In addition to great food served in a relaxing setting, Sparkies provides a community hub and employment opportunities for people who have experienced mental illness.



An education programme for people with Type 2 diabetes in Central Lancashire received a prestigious national award in recognition of its 'great strides' in engaging ethnic communities. The DESMOND team at the Trust has supported the provision of the course to BME communities across the area for the last six years.



Contact Centre Hero of the year award was given to Phil Curwen, a volunteer for the Trust's helpline which provides wellbeing and mental health support to residents across Lancashire.

The contract to provide eating disorder services across Greater Preston and Chorley & South Ribble was awarded to the Trust, making it the provider of this important service across the county. The service focuses on supporting people with severe eating disorders from aged 16 years onwards.

Warren Larkin, a Consultant Clinical Psychologist at the Trust was chosen to join a national taskforce of experts set up by Care Minister Norman Lamb MP to look at improvements that can be made to children's mental health services. This followed the Trust's Early Intervention Service being recognised as a national leader in supporting people experiencing their first episode of psychosis.



Non-Executive Director David Curtis MBE was appointed to the Board by the Council of Governors in October 2014 for a term of three years.



The keys to The Harbour were handed over to the Trust marking the completion of the new £40m mental health unit in Blackpool.



Quarter 4 (Jan-Mar)



Bill Gregory

Bill is the Chief Finance Officer who joined the Trust in 2015 from Stockport NHS Foundation Trust. Bill

brings a wealth of experience from both the private and public sector having undertaken a range of senior finance roles and gaining experience of managing IT services and estates and facilities.

Figures revealed that Lancashire North achieved the highest rates for diagnosing dementia in Lancashire. This was attributed to local general practices working closely with Lancashire Care and other services to improve the detection of the condition. In a national memory services audit in 2014 the Lancaster memory assessment service run by the Trust was singled out as being amongst the best in the country.



Yet another of the Trust's nurses was crowned Queen's Nurse

by community nursing charity The Queen's Nursing Institute. This time the accolade went to Sue Capstick, Service Manager for the Contraception and Sexual Health (CaSH) Service for her dedication to the field of sexual health nursing over the last 30 years.

A Recruitment Day was held at The Harbour for Registered Mental Health Nurses to work in the new flagship facility.

Mindsmatter

Talking Therapies provided by Lancashire Care

The Trust's Improving Access to Psychological Therapies (IAPT)

re-launched as the new and improved Mindsmatter Service. The team listened to comments from service users, GPs and local Clinical Commissioning Groups on what they felt would improve the service before re-launching.

Patients and staff waved their old wards goodbye and moved into the brand new **Harbour**. The moves took place over a three week period.



Intensive Home Support

was launched in Blackburn with Darwen and Central Lancashire and the Beechwood re-ablement unit opened as a pilot on the Royal Preston Hospital site.

A support group for people living with rheumatoid or inflammatory arthritis was launched in Preston. The group is a collaboration between the Trust and its well established Patient Support Group.

Trust Chief Executive,

Professor Heather Tierney-Moore, was named in the Health Service Journal (HSJ)'s Top 50 Chief Executives in the NHS. The list highlights Chief Executives who have defining characteristics including a clear vision for the future coupled with outstanding leadership and commitment to their organisation and patient care.



Norman Lamb MP, Minister for State for Care and Support and Gordon Birtwistle MP were full of praise for the Mindsmatter service when they paid the Burnley team a visit. The team provides a range of talking therapies for people experiencing common mental health problems such as depression, stress and anxiety.

A-Z of Services

Key to Networks

ACS Adult Community Services
SS Adult Specialised Services

AMH Adult Mental Health Services
C&F Children & Families Services

Service Name	Network	East Lancashire CCG	Blackburn with Darwen CCG	Chorley & South Ribble CCG	Greater Preston CCG	West Lancashire CCG	Blackpool CCG	Fylde & Wyre CCG	Lancashire North CCG	Outside Lancs
Accident Prevention	C&F	x	x							
Acquired Brain Injury (ABI) Service	SS	x	x	x	x	x	x	x	x	x
CAMHS Tier 2/3 Community Services	C&F	x	x	x	x	x	x	x	x	
CAMHS Tier 4 Inpatient Services	C&F	x	x	x	x	x	x	x	x	
Care Homes Effective Support Service (CHESS)	ACS			x	x					
Cervical Screening Quality Improvement & Prevention Service	C&F	x	x							
Children and Family Psychology Services	C&F	x	x	x	x	x	x	x	x	
Children's Learning Disabilities	C&F	x	x	x	x	x				
Chronic Fatigue Syndrome/Myalgic Encephalomyelitis (CFS/ME)	ACS	x	x	x	x	x	x	x	x	
Communicable Diseases (formerly TB and Viral Hepatitis)	ACS			x	x		x	x	x	
Community Education Sexual Health	C&F	x	x							
Community Equipment & Resource Service	ACS			x	x					
Community IV therapy service	ACS		x							
Community Matrons Service	ACS		x	x	x					
Community Mental Health Teams (Older Adults)	ACS	x	x	x	x	x	x	x	x	
Community Nursing Single Point of Access	ACS		x							
Community Nutrition and Dietetics	ACS			x	x					
Community Physiotherapy	ACS			x	x					
Community Rehabilitation Service	ACS		x	x	x					
Community Specialist Diabetes Team	ACS		x							
Community Tuberculosis (TB) - see Communicable Diseases	ACS			x	x		x	x	x	
Complex Care and Treatment Teams (CCTTs)	AMH	x	x	x	x	x	x	x	x	
Continence	ACS			x	x					
Contraception Services	C&F	x	x	x	x					
Core and Specialist Treatment Room Services	ACS		x	x	x					
Criminal Justice Mental Health Team	SS	x	x	x	x	x	x	x	x	x
Criminal Justice Mental Health Team	SS	x	x	x	x	x	x	x	x	x
Crisis Resolution and Home Treatment Services	AMH	x	x	x	x	x	x	x	x	
Dental Services	ACS	x	x	x	x	x				
Dermatology	ACS		x							
Diabetes Retinal Eye Screening	ACS			x	x					
Diabetes Specialist Service	ACS			x	x					
Discharge Planning Team	ACS			x	x					
District Nursing	ACS		x	x	x					
Early Intervention Psychosis Service (EIS)	C&F	x	x	x	x	x	x	x	x	
Eating Disorder Services	AMH	x	x	x	x	x	x	x	x	
Falls Service	ACS			x	x					
Food for Life	ACS				x					
Forensic Community Mental Health Team	SS	x	x	x	x	x	x	x	x	
Forensic Community Mental Health Team	SS	x	x	x	x	x	x	x	x	
Forensic In Reach Team	SS	x	x	x	x	x	x	x	x	
Forensic In Reach Team	SS	x	x	x	x	x	x	x	x	
Genitourinary Medicine (GUM) Services	C&F			x	x					
Health Outreach Team	ACS		x							
Healthy Legs	ACS		x							
Healthy Lifestyles	ACS	x		x	x					
Healthy Living Centre	C&F	x								
Heart Failure Services	ACS				x					
HMP Liverpool & HMP Kennet Inpatient Unit	SS									x
HMP Liverpool Substance Misuse Service	SS									x
HMP Preston Inpatient Unit	SS	x	x	x	x	x	x	x	x	x
HMP Preston Inpatient Unit	SS	x	x	x	x	x	x	x	x	x
Human Immunodeficiency Virus (HIV)	C&F			x	x					

Service Name	Network	East Lancashire CCG	Blackburn with Darwen CCG	Chorley & South Ribble CCG	Greater Preston CCG	West Lancashire CCG	Blackpool CCG	Fylde & Wyre CCG	Lancashire North CCG	Outside Lancs
Immunisation Services	C&F	x	x	x	x	x				
Inpatient Dementia Beds	ACS	x					x	x		
Intermediate Care	ACS		x	x	x					
Lancashire Traumatic Stress Service	AMH	x	x	x	x	x	x	x	x	
Learning Disability Service Specialist Psychological Therapies	ACS						x			
Learning Disability Services	ACS	x	x	x	x	x		x	x	
Looked After Children's Psychology	C&F		x				x			
Lymphoedema	ACS		x							
Male Sterilisation (Vasectomy)	C&F	x	x	x	x					
Memory Assessment Service	ACS	x	x	x	x	x	x	x	x	
Men & Women's Low Secure Inpatient Units	SS	x	x	x	x	x	x	x	x	
Men & Women's Low Secure Inpatient Units	SS	x	x	x	x	x	x	x	x	
Men & Women's Medium Secure Inpatient Units	SS	x	x	x	x	x	x	x	x	
Mental Health (A&E) Liaison Services	AMH	x	x	x	x	x	x	x	x	
Military Veterans Mental Health Service	AMH	x	x	x	x	x	x	x	x	
Mindsmatter	AMH	x	x	x	x	x		x	x	x
Minor Injury Service	ACS		x							
Neurological Rehabilitation Team	ACS		x	x	x					
Nurse Led Specialist Ear Care Service	ACS		x							
OAMH Hospital Liaison Team	ACS	x	x	x	x	x	x	x	x	
Offender Health	SS		x	x	x				x	x
Older Adult Care Home Liaison	ACS	x								
Out of Hours Community Nursing Services	ACS		x	x	x					
Oxygen Services	ACS		x							
Paediatric Learning Disability Service	C&F	x	x	x	x	x	x	x	x	
Paediatric Occupational Therapy	C&F	x	x	x	x	x				
Paediatric Physiotherapy	C&F			x	x	x				
Paediatric Speech and Language Therapy (SaLT)	C&F	x	x	x	x	x				
Parenting	C&F	x	x	x	x	x				
Patient Education Programme i.e. Xpert & Desmond	ACS		x	x	x		x	x	x	
Personal Care Team	ACS				x					
Phlebotomy	ACS			x	x					
Podiatry including Orthotics	ACS		x	x	x					
Prison Mental Health Teams	SS		x	x	x				x	x
Prison Pharmacy Service	SS	x	x	x	x	x	x	x	x	x
Prison Primary Care Teams	SS		x	x	x				x	x
Psychological Services for	C&F	x	x	x	x	x	x	x	x	
Psychosexual Service	C&F	x	x							
Pulmonary Rehab	ACS		x	x	x					
Rapid Assessment	ACS		x	x	x					
Rapid Intervention and Treatment Teams - Older Adults	ACS	x	x	x	x	x	x	x	x	
Rehab and Supported Accommodation Schemes	ACS			x	x					
Restart Social Inclusion Services	AMH	x	x	x	x	x		x		
Rheumatology Service	ACS			x	x					
Safeguarding Vulnerable Adults and Children	C&F	x	x	x	x	x				
School Nursing	C&F	x	x	x	x					
Single Point of Access (Adult Mental Health)	AMH	x	x	x	x	x		x	x	
Special Needs School Nursing Service	C&F	x	x	x	x	x				
Speech and Language Therapists	ACS			x	x					
Speech and Language Therapists - Adult	ACS			x	x					
Speech and Language Therapists - Children	C&F	x	x	x	x	x				
Step Down Services (Community)	ACS		x	x	x					
Step Down Services (Specialised)	SS	x	x	x	x	x	x	x	x	
Stop Smoking Services	ACS	x		x	x					
Stroke and Neuro Rehab	ACS		x	x	x					
Tissue Viability Nursing including (TVN)	ACS		x	x	x					
Treatment Rooms Services including Leg Ulcer Clinics	ACS		x	x	x					
Viral Hepatitis	ACS			x	x					



Foundation Trust and Board Information

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Lancashire Care's Board of Directors comprises Executive Directors, independent Non-Executive Directors plus a Non-Executive Chair. The Board is accountable for all aspects of the Trust's activity, including the quality and safety of the services provided, and for patient experience.

The Board sets the strategy for the Trust ensuring that Executives have clear responsibilities for their operational portfolios. The Board also shapes the culture of the organisation.

Executive Directors and Areas of Responsibility

Further information about the Board including profiles of its members can be found at: www.lancashirecare.nhs.uk/about-us/Trust-Board

Lancashire Care is a Foundation Trust which means that it has an active Council of Governors that represents the views of approximately 8,000 members and act as a critical friend to the Board. Members are kept informed of the Trust's plans and are invited to participate in engagement events throughout the year.

During 15/16 Governors will receive training to equip them to undertake engagement in relation to the Trust's strategy and priority areas.

For more information about the Council of Governors or being a member please visit: www.lancashirecare.nhs.uk/be-involved





PROFESSOR HEATHER TIERNEY-MOORE
CHIEF EXECUTIVE

Leadership role; ultimate responsibility for all day to day management decisions and for implementing the Trust's strategic plan.



BILL GREGORY
CHIEF FINANCE OFFICER

- Business Development/ Transformation
- Business Planning
- Contracts
- Estates and Facilities
- Finance
- FOIs and Data Protection
- Health Informatics
- Information Governance
- Information Management and Technology
- Programme Management Office
- Strategy



DIANE HALSEY
DIRECTOR OF GOVERNANCE AND COMPLIANCE

- Corporate Governance and Compliance
- Corporate Risk and Assurance
- Council of Governors and Trust Board Support
- Legal



DEE ROACH
DIRECTOR OF NURSING AND QUALITY

- Clinical Risk and Governance
- Mental Health Legislation
- Organisational Development
- Patient Safety
- Professional Leadership Standards
- Quality
- Safeguarding



PROFESSOR MAX MARSHALL
MEDICAL DIRECTOR

- Caldicott Guardian
- Medical Leadership and Standards
- Pharmacy
- Public Health
- Research and Development



SUE MOORE
CHIEF OPERATING OFFICER

- Communication and Engagement
- Performance
- Service Delivery from:
 - Clinical Networks
 - Inpatient Transition
 - Savings Programme
 - Out of Hospital Care.



DAMIAN GALLAGHER
DIRECTOR OF HUMAN RESOURCES

- Business Partnering
- Employment Services
- Learning and Development
- Medical and Temporary Staffing
- Workforce Information
- Workforce Planning and Transformation



Network Information

The Trust's services are delivered through four clinical networks.

Adult Community

Adult Community provides community services (nursing, therapy and primary prevention services) and older adult mental health services. Management and support of people in the community with multiple (physical and mental health) long term conditions is a key service element. There are close working relationships with local hospitals and social care providers and significant planning is being undertaken to develop person focused 'one stop services'.

Adult Mental Health

Adult Mental Health provides inpatient and community services for adults aged 18- 65. All adult mental health inpatient facilities are currently being redeveloped and it is planned that existing wards will be replaced with improved accommodation across the county.

Children and Families

Children and Families provides prevention and universal services for children and young people (including health visiting) and mental health and wellbeing services (including child and adolescent mental health services and early intervention services). Sexual health services are also within this network.

Specialist Services

Specialist Services are a major part of service provision comprising forensic and criminal justice services. Secure Services are provided for low and medium secure inpatients and for five prisons in Lancashire and two in Liverpool since January 2015.





Trust Commissioners

The majority of the Trust's services are commissioned by local CCGs made up of GPs. The Trust's Specialist network is commissioned by NHS England (NHSE) and the Children and Families network is commissioned by CCGs, local authorities and NHSE.

Clinical Commissioning Group	Areas Covered	Population Size	Number of GP Practices
Blackburn with Darwen	Blackburn with Darwen Borough Council Boundaries	167,450	30
East Lancashire	Burnley, Hyndburn, Pendle, Rossendale, Ribble Valley	371,073	65
Greater Preston	Preston, Longridge, Great Eccleston	178,942	32
Chorley and South Ribble	Chorley and South Ribble	225,529	36
West Lancashire	Ormskirk, Skelmersdale and surrounding communities	111,444	23
Lancashire North	Garstang (in the South) to Carnforth (in the North) and Morecambe (in the West) to Caton (in the East)	160,000	13
Fylde and Wyre	Fylde, Wyre and Fleetwood	182,000	24
Blackpool	Blackpool Borough Council Boundaries	152,968	22
		1,549,406	245

Further Information

The full Annual Report, Accounts and Quality Account can be found at www.lancashirecare.nhs.uk/communications/publications

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